

MANJIT NENADIC'

Quality Assurance Specialist

Contact

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🌐 British living in Dubai, UAE

Education

**Leeds Metropolitan University,
Becketts Park, Leeds UK**

BSc Hons Business Information
Technology

Certification

ISEB Certification in Software
Testing (Foundation)

Expertise

- Stakeholder management
- Customer facing skills
- Collaborate with 3rd parties
- Software Dev. Lifecycle (SDLC)
- Waterfall/Agile Methodologies
- Test Governance
- Test Strategy/Planning/Test Scripting/Test Exit Report
- Defect Management
- System Integration Testing (SIT)
- User Acceptance Testing (UAT)
- Regression Testing
- Accessibility Testing
- Deployment Validation Testing
- Responsive Web & Mobile APP Testing (Android & iOS)
- IoT (Internet of Things)
- Cross-browser testing
- Contribute to requirements reviews, sprint planning & backlog grooming and retrospectives

Profile

QA Analyst with 20 years' experience working on a wide range of platforms designing, developing, and implementing multiple test plans and cases, with an excellent understanding of Software Development Life Cycle (SDLC).

Professional, well organised, and dedicated team member that can be trusted to take on and deliver any task to a high-level of quality while maintaining accuracy. Not afraid to be an advocate for quality and push-back when standards are not being met, constantly questioning, and looking for opportunities to improve quality. Extremely flexible and adaptable in all working environments. Pragmatic in approach to work and demonstrate excellent soft skills when working in a difficult climate, environmentally as well as culturally.

Software & Tools

- | | |
|-------------------------------|--------------------------------------|
| ▪ Quality Center (HP ALM) | ▪ Salesforce Lightning CRM |
| ▪ Jira, Zephyr, Confluence | ▪ PeopleSoft CRM 8.0 |
| ▪ TestRail | ▪ Sitecore Content Management System |
| ▪ Rational ClearCase/Quest | ▪ Fatwire Web Content Management |
| ▪ Google Cloud Platform (GCP) | ▪ SharePoint |
| ▪ Figma | |
| ▪ Telecom OSS/BSS | |

Summary

- Project Delivery - Engaging in the initial stages of projects. Creating test plans and scripts; identifying synergies that drive quality across networks and platforms.
- Leadership – Leading teams of 3-10 peers across test and deployment.
- Tools and Technology – Utilising TestRail, Jira and Confluence for regular test scripting and defect management.
- Support - Collaborating on acceptance of projects into production. Ensuring test and deployment complies with relevant standards. Assisting in a deputy capacity for the Test & Deployment Manager to ensure continuity of quality assurance in deployment activities.
- Communication - Acting as a test representative across all levels of the business. Ensuring strong communication processes (written and verbal).
- Culture – Contribute to a culture of continuous improvement, energy, collaboration, and fun across departments.

Plume

Mar 2021 – Oct 2022

Fully remote (Slovenia, UK, USA time zones)

Technologies & Methodologies:

- Agile
- Figma
- TestRail
- Jira & Confluence
- BrowserStack
- Salesforce Lightning CRM
- Android & iOS Devices

Three.co.uk

Jul 2020 – Dec 2020

Fully remote (UK)

Technologies & Methodologies:

- Agile/Waterfall
- Jira Zephyr
- Confluence
- SharePoint
- BrowserStack
- Wave for Accessibility
- Android & iOS Devices

Virgin Media

May 2020 - Jul 2020

Fully remote (UK, India timezones)

Technologies & Methodologies:

- MS Visio
- Jira Zephyr
- Confluence
- SharePoint
- Test Governance
- Agile/Waterfall

Three.co.uk

Jul 2019 – Apr 2020

Fully remote (UK)

Technologies & Methodologies:

- Agile
- Jira Zephyr & Confluence
- BrowserStack
- Wave for Accessibility
- Android & iOS Devices

Senior QA Analyst

- Created and executed 500+ test scripts across 7 applications, ensuring 100% compliance with requirements.
- Cross-browser testing of responsively designed web applications across a wide variety of devices and browsers for windows/mac.
- Systems Integration testing of Plume Portal with Salesforce CRM.
- Creating and managing ISP accounts in Salesforce CRM.
- Test Alexa and Google Assistant capabilities to control connected devices on the HomePass network.
- Develop test reports that determine product quality and release readiness.
- Participate in daily stand-ups, sprint planning and retrospectives.
- Supervise a team of 5+ testers to deliver high quality software.

Digital QA Analyst

- Develop and execute ad-hoc test packs site wide for constant changes due Covid-19.
- Work closely with business stakeholders, product owners, UX, developers, operational support, and marketing teams.
- Testing against W3C's Web Content Accessibility Guidelines (WCAG) 2.1AA standard for accessibility compliance.
- Support cross-departmental projects and overall test community within Three.
- Delivered apps with 100% on-time record and only minimal updates.

Test Lead

- Test Governance across SIT and UAT, assist in test audits.
- Develop and implement test process and procedures for SIT and UAT using MS Visio.
- Define entry/exit criteria, prepare test strategy and test cases ensuring 100% requirements coverage.
- Defect triage for SIT and UAT teams.
- Produce Jira dashboards and reports for key insights that helped increase team efficiency and reduce duplication of work.
- Manage project test schedules and resource on and offshore.

Digital QA Analyst

- Review requirements, technical briefs, designs, and wireframes to construct test plans and scripts across 10+ products sitewide.
- Test responsive web applications using BrowserStack.
- Perform test execution using UAT testing techniques but also static, integration and system testing methods.
- Work with third party vendors and manage offshore testing resource services.
- Partake in 3 amigo sessions, sprint planning and retrospectives.

Date

Mar 2021 - Sept 2022

Jul 2020 - Oct 2020

May 2020 - Jul 2020

Jul 2019 - Apr 2020

Aug 2015 - Jun 2019

Mar 2015 - Jun 2015

Jul 2013 - Mar 2015

Jan 2012 - May 2013

Aug 2010 - Nov 2011

Oct 2008 - Aug 2009

Mar 2006 - Mar 2008

Aug 2005 - Jan 2006

Aug 2002 - May 2005

Oct 2000 - Aug 2002

Apr 2000 - Oct 2000

Oct 1997 - Feb 2000

Employment History

PLUME Remote - Senior QA Analyst

THREE.CO.UK Remote – Digital QA Analyst

VIRGIN MEDIA Remote - Test Lead

THREE.CO.UK Remote - Digital QA Analyst

ARQIVA Wi-Fi/VIRGIN Wi-Fi Hemel Hempstead UK - Test Lead

THREE.CO.UK Maidenhead UK – UAT Lead

VISA London UK - Consumer Acceptance Test Lead

TELEFONICA O2 Slough UK - Test Lead

THREE.CO.UK Maidenhead UK - UAT Coordinator

TELEFONICA O2 Munich Germany- Senior QA Analyst

NOKIA SIEMENS NETOWRKS/DU Dubai UAE- Senior QA Analyst

T-MOBILE Hatfield UK - UAT Analyst

VODAFONE London UK - Senior QA Analyst

VIZZAVI EUROPE London UK - Senior QA Analyst

SYMBIAN London UK - System QA Analyst

VENTURA FINANCIAL SERVICES Leeds UK - UAT Analyst