



Daniela Ramos Herrera

EDUCATION

Center of Image, 1 year course of Photography, 2022.

British Peruvian Cultural Institute, English, 2018.

Emblematic Education Institute Juana Alarco of Dammert, 2016.

Educational Institute, Jesus of Mercy, 2011.

EMPLOYMENT HISTORY

Interpreter GLOBO-Home Office

Since October 2024.

Barista La Bodega Verde-In Person

1 year experience.

I started as a waitress, then told my boss that I was interested in coffee so I that started my training. I developed a new skill and discovered that I like to work with people around me.

Interpreter Linguando/First Language Services-Home Office

1 year and 6 months experience.

I enjoyed my time here as an interpreter, there were medical situations but I also would have cases of food stamps and finances, as well as immigration cases, which gives you perspective about life. A rewarding experience. Platform: Propio.

Back Office Aynitech-Home Office

1 year experience.

I was in charge of the documentation, helping foreign entrepreneurs to have their documents align with the state's requirements.

Customer Service Webhelp-Home Office

6 months experience.

Bilingual agent. My functions were taking calls and also working on the tickets, sometimes I would send emails or directly call the customer. It was a good place to work, it allowed me to study as well because of the working hours, but at the end of the road, things got difficult and started to cross with my studies.

Customer Service Teleperformance-Home Office.

3 months experience.

I was a bilingual agent in customer service. My functions were receiving calls and taking care of the customer's needs. The reason for my resignation was because of the workplace, it did not make me comfortable.

CONTACT

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LANGUAGES

English: Advanced.

Hi! I hope you're having a great day.

My name is Daniela, I'm 25 years old, and I have almost 3 years of experience in customer service and close to 2 years of experience as an interpreter (medical, legal, immigration) from Spanish to English and vice versa. I believe this has equipped me to communicate effectively with people from many parts of the world, especially when combined with my self-driven approach to language learning. While I am fluent in both English and Spanish, I also have basic knowledge of French and Italian, and I plan to expand my skills in those languages and learn even more.

On the other hand, my 1-year experience as a barista and waitress has prepared me to handle high-stress situations without losing track of my tasks—always with a smile on my face to make customers feel welcome. It's worth mentioning that in this role we had sales bonuses, which applied to new dishes, beers, and wines.

Last but not least, I studied photography in the one-year comprehensive course at Centro de la Imagen (now merged with Corriente Alterna, another art school). Although I haven't worked in a photography studio yet, I'm truly passionate about photography and video. I have both technical and theoretical knowledge in the field, and above all... I love talking about it! I really enjoy connecting with others, as I'm a very social person.

Best regards,
Daniela.